






QUIVO

TikTokShop

Important Steps Before Connecting Your Shop

Feature	Details	Who Performs This Step?
<p> Order Import</p>	<p>The Connector will automatically fetch orders from your shop every 15 minutes.</p> <p>This can be activated starting from a specific date, including past dates.</p> <p>( <i>Note: If no Order Import date is specified, we will import ALL open orders.</i>)</p>	<p>Customer Care after Client's Request</p>
<p> Export Inventory</p>	<p>Our Connector will export inventory back to your Shop every hour.</p> <p>The stock level in your Shop will be updated, preventing your customers from booking out-of-stock items.</p>	<p>Customer Care after Client's Request</p>
<p> Missing SKUs in Connector</p>	<p>If you don't add your SKUs in Connector, your Orders will be marked as "Pending" and cannot be Processed.</p>	<p>Client</p>
<p> Client Order Cancellation</p>	<p>If you cancel an order in your Shop, this cancellation will not be reflected in the Connector.</p> <p>Orders need to be cancelled in Connector separately.</p>	<p>Client</p>

Integration between Connector and Your TikTok Shop

Pre-Requirements:

Before you begin, ensure the following:

- ✓ You have an **active TikTok Shop**
- ✓ You are **registered as a Seller** in **Connector**
- ✓ You are **logged into Connector**

Main Flow:

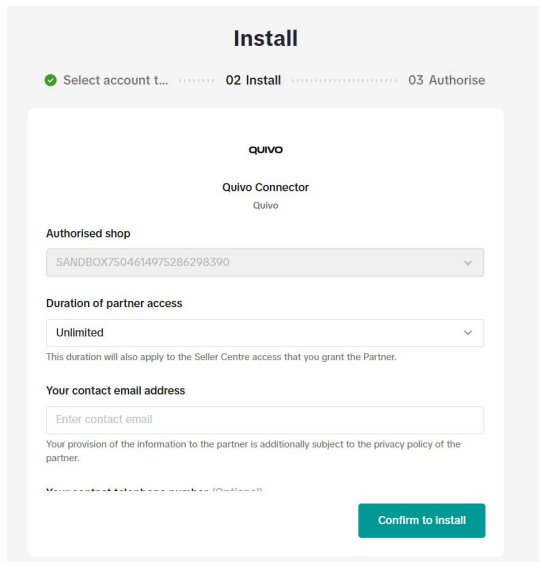
1. Authorize TikTok

- Navigate to the TikTok authorization link:
👉 <https://app.quivo.co/shops-oauth/tiktok>
- Click the **“Auth TikTok”** button.



2. Fill Out the Authorization Form

- **Duration:** Set to **unlimited**
Why?: If not set to unlimited, the connection will expire, and you'll need to repeat the setup
- **Contact Email:** This field is **required**



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3. Confirm Installation

- Click the “**Confirm to install**” button.
- You’ll be **redirected** to the next step.

Your contact email address

Your provision of the information to the partner is additionally subject to the privacy policy of the partner.

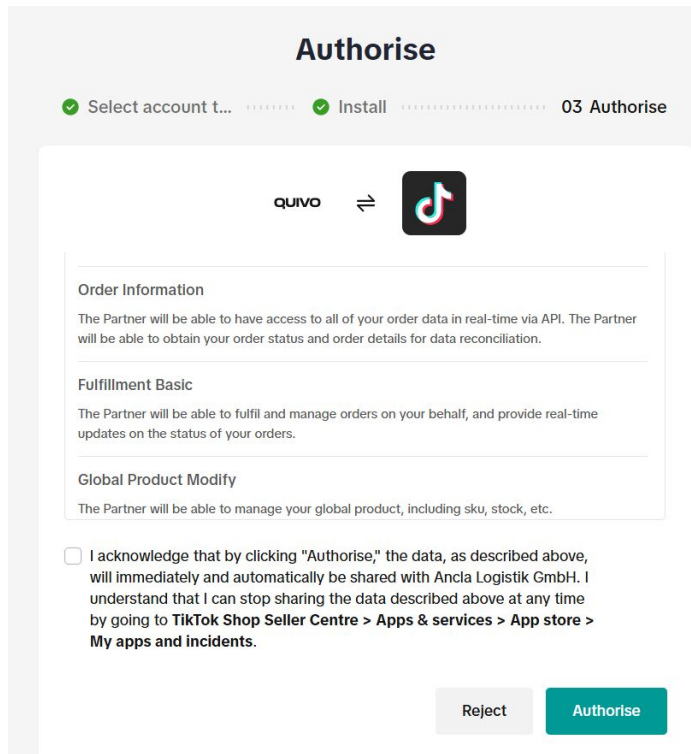
Your contact TikTok shop number (Optional)

Confirm to install

4. Grant Permission

On the next screen:

- Check the box: “**I acknowledge...**”
- Click the “**Authorise**” button



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🎉 Success & Next Steps

- You'll see a success "**Authorize**" pop-up
You'll be automatically redirected to Connector

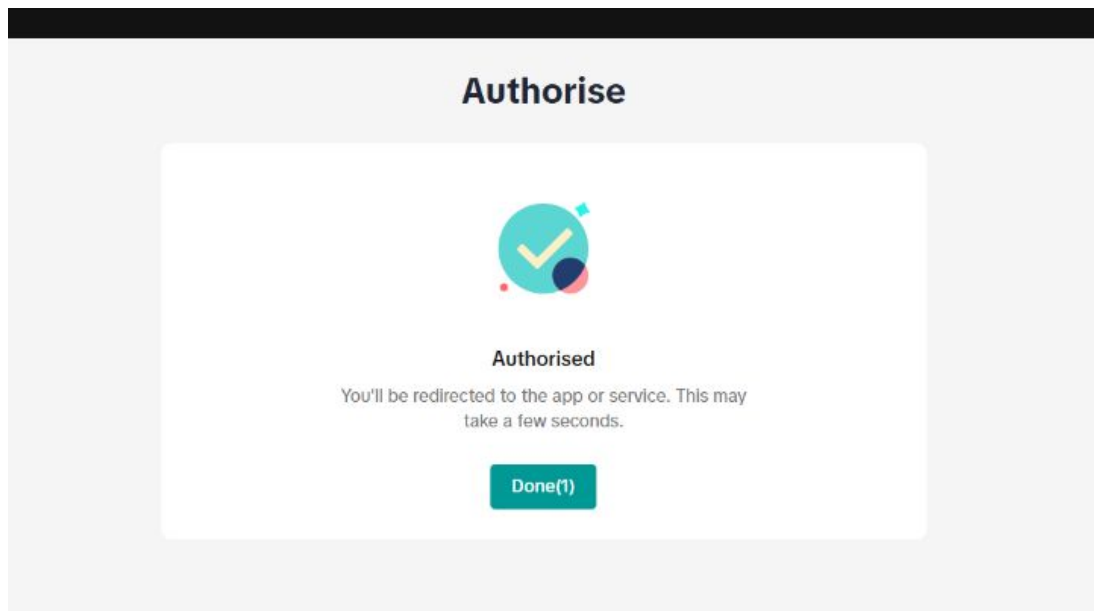
⚠ Important Notice:

Due to the ongoing TikTok review process, the redirect at this step is not working properly. Instead of sending you to the production environment, TikTok will currently send you to the TEST environment.

➔ What you must do:

1. When you are redirected to Connector, copy the FULL URL from your browser's address bar.
2. Send this link to us.

Even though the link points to the wrong environment (TEST), it still contains the access token we need to finalize your shop creation on the Connector side. Please note that the link is only valid for **30 minutes**.



- A message will **confirm** the shop was created.
It will also note that the shop will be configured and activated shortly.
- Click "**OK**" to proceed.
- A Communication-Center Case is automatically created to inform our agents about the necessity to configure and activate the shop.